

It's time to walk the talk – making co-production the way Scotland works

**4th National Co-production
Conference
12th May 2015**

What did you like about the conference?

**Hearing from people who use services -
particularly the poems from Glenn and the
comedy at lunchtime**

well run event; interesting and stimulating
speakers; plenty of opportunity for
participation - great!

**Wide range of styles of input - poems,
comedy etc were really powerful. Also
thought Sir Peter Housden's presentation
was inspirational and perfect for the event.
Liked that there was graphic facilitation too.
I was very well looked after as a facilitator.**

bringing together of people who are working
towards coproduction

**Mix of plenary and workshops. Real chance
to network, with fluid timings and tea /
coffee throughout.**

Networking, stalls and workshops

Opportunity to network

The atmosphere in the main hall in the
morning. Great! Really nice venue too.

**Chance to meet people all trying to improve
practice and work more effectively in a co-
productive way. Good interactive sessions in
the main hall.**

It was really inspiring

Opportunity to hear & discuss practices - good & not so!

The Chief Executive of East Ayrshire's
presentation on co-production and transfer of
assets to local communities.

The opportunity to participate in discussions and the opportunity to network.

The presentations and workshops of examples
of how co-production is happening in practice
with different community settings

Opportunity to network Friendly atmosphere Content Final plenary Food!

I liked the comedy session, it could have been
longer. I also liked the input from Peter
Housden.

The key note speakers, the comedian at Lunchtime

Good Venue, well organised and work shops
were facilitated with experience in co-
production.

a great day out

the resources and networking

Great buzz about the day. Enjoyed input from Chief Exec from East Ayrshire and Sir Peter Housden.

Great venue and really close to the train
station; can't tell you what a difference that
makes! Great opportunities to get everyone
together and find out what people are doing.

For a big event, had a relaxed, informal feel and lots of good exchange among delegates

and a well chosen range of speakers and inputs - lots of learning

Key notes and other main inputs. Workshops were enjoyable but slightly drawn out.

Good mixture of delegates; interesting workshops; creative approach, e.g. comedy slot.

Upbeat, friendly, lots of participation. I learnt a lot from thinking - the ideas weren't prescriptive.

Morning introductions People Powered Health & Wellbeing Workshop Comedy workshop & after lunch session

Learning of peoples experiences and the opportunities that they have to get involved.

Loved the vibe, the people, Tony Bovaird's workshop and Margaret and Glen's presentation

Great friendly atmosphere, from the moment we were welcomed in.

1) Loose structure - could walk in and out of parts without too much hassle - if late, because getting a coffee - no problems. 2) Well organised 3) The different activities going on through the day - e.g. Creative Art capturing the event, homemade fruit juice near the end, tea and coffee available throughout day, Table discussions before lunch, etc... 4) Great venue and central location 5) Memory Stick of information - although couldn't get it to work 6) Sir Peter Housden presentation

WELL ORGANISED, ENJOYED FIRST SPEAKER FROM EAST AYRSHIRE

Breadth of people there. Diverse speakers. Lunch and catering were very good. I liked the open-plan style sessions. Very well organised before, during and after - much appreciated - I knew where and when to be

places - could have been very messy without such good organisation!

It was participative and lots of opportunities to meet people and for discussion.

Good variety of things - liked the comedy slot and Glenn's poem

Variety of programme - emotive fun inspiring

The two work shops I attended. Cope –

Fabulous mix of people. Lots of inspiration. Energising mood. Good to have had an opportunity to propose a session. Thank you.

Great speakers and interesting content - thought the topics had been carefully thought out and were relevant to a wider audience than just the public sector

What could we do better?

I'm not sure if this is something You could do better - but there's still a real sense that these events attract people already keen on coproduction. how/where will we speak to sceptical people who need convincing?

Very little! As a facilitator, however, I would have valued a list of who had signed up to attend my workshop together with their organisations. This was provided very quickly when I asked, but if it had been possible to get it a bit sooner it would have helped me tweak the final design of the workshop to make it as appropriate as possible for the audience.

??? greater political input - would have been nice to have had a ministerial address underlining Scottish Government commitment to the process...

Provide a delegate list in the pack

I know it was in-house catering, but using paper cups with plastic lids is both wasteful and horrible to drink from! Otherwise ok.

I thought it was really well organised and would not make any suggestions to improve it just more of the same.

Drop the coproduction jargon for the benefit of the "many" rather than to satisfy the "few"!

The workshops were a bit too long. 1 hour would have been enough time for discussions.

networking opportunity

Slightly shorter workshops and maybe add a third one in - there was a lot that looked interesting!

I didn't like this conference as much as in previous years, maybe this is because I am further on in my thinking and practice. I found it a long and drawn out day with lots of unproductive gaps. The market place was a bit disappointing too. I found the poster presentation session good at a previous event. Sharing of good practice happened by chance rather than by design this year. I would have liked to see a session on current opportunities eg the integrated care fund.

Improve on the quality of the workshops.

a wee bit less stressful - being disabled I need time to move around and need as hand

cabinet security speech took up too much time at the end other the day

Nothing

nothing of any significance - only one chocolate pudding on offer and I hate chocolate, but its probably a good thing as I don't really need puddings anyway - told you it was insignificant.

No particular issues come to mind

Workshops slightly too long, especially afternoon as morning was running late so was reduced anyway.

Many discussion groups in one room didn't work for me - I couldn't hear.

The end of the day fell flat after such an uplifting conference. It would have been good to finish on hearing some people who "walk the talk" speaking about their experiences.

A more accessible venue and a notetaker transcribing the speakers notes onto a screen.

The afternoon 'workshop' I went to was pretty dire, disappointed as expected better

1) Couldn't get memory stick to work 2) Having organisation we work for on name

badge. I work Independently on a Freelance basis. I put this when applying for the conference. I business is my name - Yet this was not placed on my badge. Everyone else had the organisation they work for on their badge - for me, this creates a 'them and us' - which goes against the Co-Production ethos. I wonder how others felt who attended in their own right, rather than through an organisation? Plus how did people have 'their' organisation on their name badge?

COULD WE HAVE REAL LOCAL PEOPLE TO TELL THEIR STORIES RE CO-PRODUCTION AND HOW IT WORKED.

There was a bit of noise in the background of the sessions and some people struggled to hear some parts (mainly because of the high ceilings in the corridor spaces and other things going on around).

Some of the workshop spaces such as the Strathclyde Bar were noisy and cold. I was in the Strathclyde Bar space in the afternoon and the piano, while nice, was very distracting. I was also disappointed that so many people registered did not attend.

not sure

I wondered about the purpose - everyone seemed already to be signed up to co-production think there should have been more about the barriers and how to combat those barriers

1. Citizen activists who are not in paid jobs complained their badges were blank. Would new good to have everyone's self-described role on their badge. 2. Would be useful to share delegate list in advance 3. A bit more networking time... though I don't know what I'd cut out...

n/a really enjoyed the day. Very good networking opportunity and good to have a lunch hour to give us time to do this.

How we will learn from feedback

We are proud to receive such positive feedback whilst realising that no event is perfect or meets the needs of everyone. We stretched workshop times because previous conference feedback was that one hour workshops didn't give enough time. We would not arrange a note taker unless requested by an attendee as a reasonable adjustment (we had one on hold just in case).

Name badges were produced using the information attendees gave us when registering, if no organisation name was submitted this would section would remain blank on badges.

We made the decision to use the Royal Concert Hall knowing that it wouldn't be perfect but decided that the positives around location, size and accessibility outweighed the drawbacks.

In future we will make sure that delegate details are available earlier – we just ran out of time this year.

We did make efforts to reach out the unconverted, and had a great deal of input from people with lived experience, but as a movement we need to plan how to better preach beyond the converted.

We have also starting thinking about how, in future, we combine having workshops proposed by network members with ensuing they are all of equally high quality.

Overall, we are pleased to have received so few negative comments despite the large number of people attending. And we'll make sure we get more puddings!