

About the partners who developed ‘Co-production – how we make a difference together’

‘Co-production – how we make a difference together’ was developed by:

- Paul Ballantyne, Fiona Garven, Olivia Hanley, Sam Jordan & David Reilly – [Scottish Co-production Network](#)
- Mark McGeachie (Editor) & Gerry Power – [The Joint Improvement Team](#)
- Lisa Curtice & Nancy Greig – [The Health and Social Care Alliance Scotland](#)
- Elke Loeffler – [Governance International](#)

This resource could not have been produced without the contributions from the organisations below, for which we are very grateful. To find out more about their work please click on the links to their websites (where available):

- [DadsWork](#)
- [Edinburgh Voluntary Organisations Council](#)
- Feet First ([NHS Ayrshire & Arran](#) / [CVO East Ayrshire](#))
- [Glasgow Disability Alliance](#)
- [IRISS](#)
- Lochside Neighbourhood Group
- The range of partners involved in [Project 99](#) (incl. NHS Greater Glasgow & Clyde, Young Scot, SNOOK and the Mental Health Foundation)
- [Voluntary Action North Lanarkshire](#) on behalf of the North Lanarkshire Reshaping Care for Older People Change Fund Partnership
- [Young Scot](#)

Acknowledgements

We would like to acknowledge the support of, and thank, the members of the Scottish Co-production Network, the Scottish Co-production Network Reference Group and our colleagues who have supported the development of this resource with their time, advice and feedback on content.

We would also like to thank the Permanent Secretary to the [Scottish Government](#), Sir Peter Housden, for agreeing to be interviewed as part of this resource and to his staff for their support in making it happen.



The [Scottish Co-production Network](#) was formed as an informal network in 2010, co-facilitated and chaired by [Scottish Community Development Centre](#) (SCDC) and NHS Tayside on a voluntary basis. It came into being as a result of contact established between the New Economics Foundation and NHS Tayside as part of their work around the Health Equity Strategy: Communities in Control and through the Meeting the Shared Challenge programme led by Scottish Community Development Centre. Hosted by SCDC, the network is a response to the growing interest in co-production across several sectors in Scotland. It is currently supported and funded by the Joint Improvement Team.

The Scottish Co-production Network (SCN) provides a locus for sharing learning and the exchange of co-production practice. Through the [SCN website](#), regular network meetings, learning events and support to local activity, the network aims to:

- Build on existing co-production activity in Scotland
- Be a forum for learning, debate and development of ideas
- Create a space for practice & information exchange
- Support dialogue and advance co-production approaches in Scotland

The network is free and open to anyone who is interested in co-production in Scotland. Network members are invited to learning events, network meetings and are able to take part in discussions and information sharing on the website. In order to ensure the network is effective in developing practice around co-production in Scotland, members are encouraged to contribute to the network by sharing their learning and experience through the online discussions, attending meetings and sharing useful information and case studies.

SCDC supports best practice in community development and is recognised by the Scottish Government as the national lead body for community development. SCDC's vision is for an active, inclusive and just Scotland where our communities are strong, equitable and sustainable and is an ideal host organisation for the Scottish Co-production Network.

If you would like to find out more about the [Scottish Co-production Network](#) or [Scottish Community Development Centre](#), please visit the website or contact:

- info@scdc.org.uk
- sam.jordan@scdc.org.uk



The [Joint Improvement Team \(JIT\)](#) is a uniquely positioned strategic improvement partnership between the Scottish Government, NHSScotland, CoSLA and the Third, Independent and Housing Sectors. JIT has been at the forefront of promoting and supporting the development of co-production since 2010. Activities have included hosting three national conferences in partnership with the Scottish Co-production Network; publication of a definitive guide to co-production covering policy, principles and practice; creation of a body of good practice literature and developing international links with leading practitioners elsewhere in the UK, Europe and North America.

JIT provides a range of practical improvement support and challenge including knowledge exchange, developmental innovation and improvement capacity as well as direct practical support to local health and social care partnerships across Scotland. JIT champions the identification, development, evaluation, spread and adoption of good practice to accelerate the pace of improvement towards the Scottish Government’s vision for 2020; a vision that includes the aims that each of us is able to lead a longer, healthier life at home or in our own choice of setting in an integrated health and social care environment – with an increasing focus on prevention, anticipation and supported self-management.

If you would like to know more about the [Joint Improvement Team](#), please visit the website or contact jit@scotland.gsi.gov.uk / @jitscotland



[The Health and Social Care Alliance Scotland](#) (the ALLIANCE) is the national third sector intermediary for a range of health and social care organisations. With over 900 members, the ALLIANCE vision is for a Scotland where people of all ages who are disabled or living with

‘Co-production – how we make a difference together’

long term conditions, and unpaid carers, have a strong voice and enjoy their right to live well, as equal and active citizens, free from discrimination, with support and services that put them at the centre. The ALLIANCE’s new Health and Social Care Academy aims to amplify the voice of lived experience, to support the transformation of health and social care in Scotland. Be part of the change... visit academy.alliance-scotland.org.uk.

‘People Powered Health and Wellbeing: shifting the balance of power’ ([PPHW](#)) is a programme led by the ALLIANCE, funded by the Scottish Government to promote co-production as part of it’s [person centred Quality Ambition](#). The central aim of PPHW is that people are able to influence their own health and wellbeing and contribute to the design, delivery and improvement of support and services, including peer support.

PPHW is co-produced with a reference group of people who use services and unpaid carers. The Reference Group is a vital part of the programme because it harnesses the lived experience of unpaid carers and people who use services and supports, providing a sounding board for all the programme’s activities and development. Members of the reference group are passionate about having their voices heard and making change happen through influencing policy and practice.

The PPHW programme brings together a range of third sector and national partners with experience and expertise in co-production approaches. Delivery partners are:

- [Scottish Co-production Network](#)
- [Scottish Recovery Network](#)
- [Scottish Community Development Centre](#)
- [The Institute for Research and Innovation in Social Services \(IRISS\)](#)
- [A Local Information System for Scotland \(ALISS\)](#)
- [Thistle Foundation](#)
- [Joint Improvement Team \(JIT\)](#)
- [Personal Outcomes Partnership](#) (ALLIANCE, Thistle Foundation and JIT)

If you would like to know more about [People Powered Health and Wellbeing](#) or [the ALLIANCE](#), please visit the websites or contact: pphw@alliance-scotland.org.uk / @pphwscot



governance
international[®]

Achieving citizen outcomes

[Governance International](#), a non-profit organisation based in the UK, provides evidence-based research, consultancy and training based on international good practice on:

- co-production
- engagement
- outcomes-based commissioning
- quality management
- open government
- good governance.

Governance International is a leading provider of co-production tools, research and case studies from all over the world. Its [co-production toolkit – the Co-Production Star](#) – has benefitted Midlothian Council, Police Scotland, Scottish Borders Social Enterprise Chamber, East Dunbartonshire Council and their local dementia network as well as local partnerships in Scotland.

Many *Co-Production Star* training workshops have been delivered in partnership with the *Joint Improvement Team*. The toolkit draws from the evidence of large-scale national co-production citizen surveys and other research carried out by *Governance International* and peer reviews by people using services and professionals. A recent Briefing Paper on Co-production has also been published by the Welsh Government to support its 2015 White Paper, *Power to Local People*.

If you would like to work with the Co-Production Star in your organisation or local community, or to find out more about [Governance International](#), please visit the website or contact elke.loeffler@govint.org